

CAHF Buyer's Guide

Resources & Additional Information



2201 K Street
Sacramento, CA 95816

(916) 441-6400

www.cahf.org

State of California: Government Offices

Aging, California Commission on	(916) 419-7591	www.ccoa.ca.gov
Aging, Department of	(916) 419-7500	www.aging.ca.gov
Adult Day Health Care (ADHC) Branch	(916) 419-7545	
Long-Term Care Ombudsman CRISISline	(800) 231-4024	
Long-Term Care and Aging Services Division	(916) 419-7540	
Multi-Purpose Senior Services Program (MPSS)	(916) 419-7552	
Health Insurance Counseling & Advocacy (HICAP)	(800) 434-0222	
State of Long-Term Care Ombudsman	(916) 419-7510	
Audits, Bureau of State	(916) 445-0255	www.bsa.ca.gov
Business Oversight, Department of	(866) 275-2677	www.dbo.ca.gov
Consumer Affairs, Department of	(800) 952-5210	www.dca.ca.gov
Board of Registered Nursing	(916) 322-3350	
Board of Vocational Nursing & Psychiatric Technicians	(916) 263-7800	
Medical Board of California	(916) 263-2382	
Controller, State	(916) 445-2636	www.sco.ca.gov
Administration/Disbursements	(916) 323-8314	
Developmental Disabilities, State Council of	(916) 322-8481	www.scdd.ca.gov
Developmental Services, Department of	(916) 654-1690	www.dds.ca.gov
Developmental Centers Division	(916) 654-1963	
Canyon Springs Developmental Center	(760) 770-6200	
Fairview Developmental Center	(714) 957-5000	
Porterville Developmental Center	(559) 782-2222	
Sonoma Developmental Center	(707) 938-6000	
Emergency Services, Office of	(916) 845-8100	www.caloes.ca.gov
Warning Center (24-hour)	(916) 845-8911	
Employment Development Department	(916) 653-0707	www.edd.ca.gov
Employment Training Panel	(916) 327-5640	www.etp.ca.gov

State of California: Government Offices (cont.)

Fire Marshal, Office of the State	(916) 445-8200	www.osfm.fire.ca.gov
Fire & Life Safety (Northern CA)	(916) 445-8550	
Fire & Life Safety (Southern CA)	(626) 305-1908	
Plan Review Services	(916) 445-8550	
Governor's Office	(916) 445-2841	www.gov.ca.gov
Health & Human Services Agency	(916) 654-3454	www.chhs.ca.gov
Health Care Quality, Center for	(916) 324-6630	www.dhcs.ca.gov
Aid & Technician Certification Section	(916) 327-2445	
CNA / HHA Certification Unit	(916) 552-8785	
Nursing Home Administrator Program (NHAP)	(916) 552-8780	
Health Care Services, Department of	(916) 464-4430	
Audits & Investigations	(916) 440-7550	
Long-Term Care Division	(916) 440-7534	
Medi-Cal Benefits, Waiver & Rates Division	(916) 552-9619	
Medi-Cal Eligibility	(916) 552-9450	
Medi-Cal Managed Care Division	(916) 449-5000	
Medi-Cal Managed Care Ombudsman Office	(888) 452-8609	
Health Planning and Development, Office	(916) 326-8300	www.oshpd.ca.gov
Facilities Development Division	(916) 440-8300	
Healthcare Information Division	(916) 326-3802	
Healthcare Workforce Developmental Division	(916) 326-3700	
Industrial Relations, Department of	(415) 703-5070	www.dir.ca.gov
Appeals Board	(877) 252-1987	
Consultation Services	(800) 963-9424	
Division of Occupational Safety & Health (OSHA)	(916) 286-7000	
Standards Board	(916) 274-5721	
Insurance, Department of	(800) 927-4357	www.insurance.ca.gov
Managed Health Care, Department of	(888) 466-2219	www.dmhc.ca.gov
Plan Licensing and Oversight	(916) 324-9046	

State of California: Government Offices (cont.)

Mental Health Services, Department of	(916) 445-8200	www.dhcs.ca.gov/ services/Pages/ MentalHealthPrograms- Svcs.aspx
Licensing & Certification	(916) 323-1864	
Program Monitoring & Compliance Branch	(916) 319-0985	
Mental Health Ombudsman	(800) 896-4042	
Public Health, Department of	(916) 552-8700	www.cdph.ca.gov
Bakersfield District Office	(661) 336-0543	
Chico District Office	(530) 895-6711	
East Bay District Office	(510) 620-3900	
Fresno District Office	(559) 437-1500	
Los Angeles County District Office	(800) 228-1019	
Orange County District Office	(714) 567-2906	
Redwood Coast / Santa Rosa District Office	(707) 576-6775	
Riverside District Office	(909) 388-7170	
Sacramento District Office	(916) 263-5800	
San Bernardino District Office	(909) 383-4777	
San Diego - Northern District Office	(619) 278-3700	
San Diego- Southern District Office	(619) 688-6190	
San Francisco District Office	(415) 330-6353	
San Jose District Office	(408) 277-1784	
Ventura District Office	(805) 604-2926	
Rehabilitation, Department of	(916) 324-1313	www.dor.ca.gov
Secretary of State	(916) 653-6814	www.sos.ca.gov
Social Services, Department of	(916) 651-8788	www.cdss.ca.gov
Community Care Licensing Division	(916) 657-2346	
Investigations Branch	(916) 981-3850	
State Treasurer	(916) 653-3100	www.treasurer.ca.gov
Veteran Affairs, Department of	(800) 952-5626	www.calvet.ca.gov

Federal Government Offices

Health and Human Health Services, Department of	(877) 696-6775	www.hhs.gov
Medicare and Medicaid Services, Centers for	(415) 744-3501	www.cms.gov
Division of Financial Management	(415) 744-3658	
Division of Medicare Health Plans Operations	(415) 744-3770	
Division of Quality Improvement	(206) 615-2310	
Division of Survey and Certification	(415) 744-3696	
Division Offices	(661) 336-0543	
Regional Administrator	(415) 744-3602	
Occupational Health and Safety Administration	(415) 625-2547	www.osha.gov
Social Security Administration	(800) 771-1213	www.ssa.gov

Allied Organizations

Alzheimer's Association	(800) 272-3900	www.alz.org
American College of Health Care Administrators (ACHCA)	(800) 561-3148	www.achca.org
American Health Care Association (AHCA)	(202) 842-4444	www.ahcancal.org
American Network of Community Options & Resources	(703) 535-7850	www.ancor.org
American Nurses Association (ANA)	(800) 274-4262	www.nursingworld.org
American Society on Aging	(800) 537-9728	www.asaging.org
Association of Regional Center Agencies (ARCA)	(916) 446-7961	www.arcanet.org
California Assisted Living Association (CALA)	(916) 448-1900	www.caassistedliving.org
California Association for Health Services at Home	(916) 641-5795	www.cahsah.org
California Association for Adult Day Services (CAADS)	(916) 220-7400	www.caads.org

Allied Organizations (cont.)

California Association of Health Plans	(916) 552-2910	www.calhealthplans.org
California Association of Long-Term Medicine (CALTCM)	(888) 332-3299	www.caltcm.org
California Hospital Association (CHA)	(916) 443-7401	www.calhospital.org
California Hospice and Palliative Care Association	(888) 252-1010	www.calhospice.org
California Medical Association (CMA)	(800) 786-4262	www.cmadoocs.org
California Nurses Association (CNA)	(510) 273-2200	nationalnursesunited.org
California Partnership for Long-Term Care	(916) 552-8990	www.rureadyca.org
California Pharmacists Association (CPHA)	(916) 779-1400	www.cpha.com
California Psychological Association	(916) 286-7979	www.cpapsych.org
Case Management Society of America (CMSA)	(800) 216-2672	www.cmsa.org
Health Services Advisory Group (HSAG)	(818) 209-9229	www.hsag.com
Joint Commission on Accreditation	(630) 792-5800	www.jointcommission.org
LeadingAge California	(916) 392-5111	www.leadingageca.org
National Alliance of Mental Illness (NAMI) California	(916) 567-0163	www.nami.org
National Institute of Mental Health	(866) 615-6464	www.nimh.nih.gov

Local Ombudsmen Programs (By County)

Alameda County (510) 638-6878	Lassen County (530) 229-1435	Orange County (714) 479-0107	Sierra County (916) 376-8910
Alpine & Amador County (209) 532-7632	Los Angeles County (310) 393-3618	Placer County (916) 376-8910	Siskiyou County (530) 229-1435
Butte County (530) 898-5923	Region 1 - Santa Monica (310) 899-1483	Plumas County (530) 898-5923	Solano County (707) 644-4194
Calaveras County (209) 532-7632	Region 2 - Van Nuys (818) 444-0315	Riverside County (833) 772-6624	Sonoma County (707) 526-4108
Colusa County (530) 898-5923	Region 3 - Pasadena (626) 793-3510	Sacramento County (916) 376-8910	Stanislaus County (209) 529-3784
Contra Costa County (925) 685-2070	Region 4 - Long Beach (562) 925-2346	San Benito County (831) 429-1913	Sutter County (916) 376-8910
Del Norte County (707) 269-1330	Region 5 - Montebello (323) 721-1343	San Bernardino County (909) 891-3928	Tehama County (530) 898-5923
El Dorado County (530) 621-6271	Madera County (559) 224-9177	San Diego County (858) 560-2507	Trinity County (530) 229-1435
Fresno County (559) 224-9177	Marin County (415) 473-7446	San Francisco County (415) 751-9788	Tulare County (559) 583-0333
Glenn County (530) 898-5923	Mariposa County (209) 532-7632	San Joaquin (209) 468-3785	Tuolumne County (209) 532-7632
Humboldt County (707) 269-1330	Mendocino County (707) 262-4525	San Luis Obispo County (805) 785-0132	Ventura County (805) 656-1986
Imperial County (442) 265-7032	Merced County (209) 385-7402	San Mateo County (650) 780-5707	Yolo County (916) 376-8910
Inyo County (760) 872-4128	Modoc County (530) 229-1435	Santa Barbara County (805) 922-1236	Yuba County (916) 376-8910
Kern County (661) 323-7884	Mono County (760) 872-4128	Santa Clara County (408) 944-0567	
Kings County (559) 583-0333	Monterey County (831) 655-1334	Santa Cruz County (831) 429-1913	
Lake County (707) 262-4525	Napa County (707) 255-4236	Shasta County (530) 229-1435	
	Nevada County (916) 376-8910		

Regional Centers for Persons with Developmental Disabilities

Alta California Regional Center, Sacramento	(916) 978-6400	www.altaregional.org
Central Valley Regional Center, Fresno	(559) 276-4300	www.cvrc.org
Eastern Los Angeles Regional Center, Alhambra	(626) 299-4700	www.elarc.org
Far Northern Regional Center, Redding	(530) 222-4791	www.farnorthernrc.org
Golden Gate Regional Center, San Francisco	(415) 546-9222	www.ggrc.org
Harbor Regional Center, Torrance	(310) 540-1711	www.harborrc.org
Inland Regional Center, San Bernardino	(909) 890-3000	www.inlandrc.org
Kern Regional Center, Bakersfield	(661) 327-8531	www.kernrc.org
North Bay Regional Center, Napa	(707) 256-1100	www.nbrc.net
North Los Angeles County Regional Center, Chatsworth	(818) 778-1900	www.nlacrc.org
Redwood Coast Regional Center, Ukiah	(707) 462-3832	redwoodcoastrc.org
Regional Center of the East Bay, San Leandro	(510) 618-6800	www.rceb.org
Regional Center of Orange County, Santa Ana	(714) 796-5100	www.rcocdd.com
San Andreas Regional Center, San Jose	(909) 890-3000	www.sanandreasregional.org
San Diego Regional Center, San Diego	(858) 576-2996	www.sdrc.org
San Gabriel/Pomona Regional Center, San Diego	(909) 620-7722	www.sgprc.org

Regional Centers for Persons with Developmental Disabilities

South Central Los Angeles Regional Center, Los Angeles	(213) 744-7000	www.sclarc.org
Tri-Counties Regional Center, Santa Barbara	(805) 962-7881	www.tri-counties.org
Valley Mountain Regional Center, Stockton	(209) 473-0951	www.vmrc.net
Westside Regional Center, Culver City	(310) 258-4000	www.westsiderc.org

County Organized Health Systems

Cal Optima (Orange County)	(714) 246-8500
Central California Alliance for Health (Monterey & Santa Cruz Counties)	(831) 430-5500
Health Plan of San Mateo County (San Mateo County)	(650) 616-0050
Partnership HealthPlan of California (Solano & Napa Counties)	(800) 863-4155
Santa Barbara Health Initiative (Santa Barbara County)	(800) 421-9525

Fiscal Intermediaries

Medi-Cal Fiscal Intermediary Conduent	(844) 663-2638	www.conduent.com
Medicare Part A MAC for Jurisdiction E (formerly Jurisdiction 1) Noridian Administrative Services (NAS).	(855) 609-9960	med.noridianmedicare.com/web/jea
Medicare Part A MAC for Jurisdiction E (formerly Jurisdiction 1) Noridian Administrative Services (NAS).	(855) 609-9960	med.noridianmedicare.com/web/jeb
Medicare DME MAC Jurisdiction D Noridian Administrative Services (NAS).	(877) 320-0390	med.noridianmedicare.com/web/jddme